

Slider Warranty Info

This is from Sherry on the Board of Directors:

“I believe when I called Diamond Glass, who used to service the sliders here but no longer do, they were able to look up and give me the Sales Order number. Their number is (239) 334-7008. Then it was a matter of calling around for a dealer. PGT never got back to me.

The owner could also try Stephen Kennedy at Guardian Hurricane Protection to come out for an inspection. It’s free. I believe he can get the Sales Order number if they decide to use Guardian to replace the sliders. I was told we have a lifetime warranty on them. The labor cost to install is \$580, with \$290 paid at time of order. If the owner decides to call Stephen, they could tell Stephen I recommended him.

I’m not sure what other dealers are recommended by PGT. If the owner calls Diamond Glass and can get the Sales Order Number, maybe they’ll do as they say and provide them with a list of dealers and they can call around for estimates. The owner should just know that it’s taking months to get the sliders installed because of the supply chain issue.

Hope this helps.”

Regards,

Paige Berman

Paramont Property Mgmt.

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