

CenturyLink Internet Support Helpful Links

Self-Help Articles

- [Connect Wireless Devices to your Home WiFi Network](#)
- [WiFi 101: Understanding what WiFi is and how it works](#)
- [Why you should reboot your router regularly \(and how to do it\)](#)
- [Self-help tools from CenturyLink](#)
- [The ultimate home entertainment setup](#)
- [The difference between 2.4GHz and 5GHz WiFi](#)
- [CenturyLink WiFi troubleshooting](#)
- [How to boost your WiFi signal using a Wifi Extender](#)
- [How to update modem firmware](#)

Support Tools

- [Speed Test](#)
- [Service Troubleshooter](#)

Voice Support

- [Quick Links to Common Questions](#)
- [Calling Features](#)
- [Digital Home Phone](#)

For more helpful links on all your CenturyLink services, visit our self-help site at www.ctlhelp.com

Customer Support Lines

Technical Assistance

Speak with a live agent available 24/7 for technical support. Simply provide your property name and full address.
PHONE: 877.720.3416
SELF-HELP: www.ctlhelp.com

Resident Customer Support

Our HOA/MDU team are ready to assist residents with billing inquiries, upgrades, and changes to service. Simply provide your property name and full address.
PHONE: 866.706.4722 (M-F 9am-7pm ET)
EMAIL: CareMDU@CenturyLink.com